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## **MINISTER OF HUMAN RESOURCES LAUNCHES THE 'KESUMA SABAH STATE ONE-STOP LABOUR CENTRE' AND THE 'HRD CORP SABAH OFFICE'**

**KOTA KINABALU, 4 August 2025** - The Ministry of Human Resources (KESUMA), in collaboration with Human Resource Development Corporation (HRD Corp), today launched KESUMA Sabah State One-Stop Labour Centre and the HRD Corp Sabah Office at Sutera Avenue, Kota Kinabalu.

The launch was officiated by the Minister of Human Resources, YB Steven Sim Chee Keong. The newly launched KESUMA Sabah State One-Stop Labour Centre brings together key labour-related services under one roof to enhance public access to employment, skills, safety and social protection services. This is the first one-stop centre of its kind launched in the state of Sabah, marking a significant milestone in the Ministry's efforts to integrate and streamline labour services across the country.

Departments and agencies operating at the KESUMA Sabah State One-Stop Labour Centre include:

1. Department of Labour (JTK) Sabah;
2. Department of Occupational Safety and Health (DOSH) Sabah;
3. Department of Industrial Relations (JPP) Sabah;
4. Department of Trade Union Affairs (JHEKS) Sabah;
5. Industrial Court of Sabah;
6. Department of Skills Development (JPK) Sabah;
7. Industrial Training Institute (ILP) Kota Kinabalu;
8. Advanced Technology Training Centre (ADTEC) JTM Sandakan;
9. Social Security Organisation (SOCISO) Sabah;
10. National Institute of Occupational Safety & Health (NIOSH) Sabah;
11. Skills Development Fund Corporation (PTPK);
12. HRD Corp Sabah.

Located on Level 1 of Block A, Sutera Avenue, KESUMA Sabah State One-Stop Labour Centre aims to simplify processes for workers and employers in Sabah by streamlining functions such as job matching, training applications, union matters, workplace safety consultation and legal dispute resolution.

This is expected to improve coordination across agencies, empower local talent and support the broader Sabah Maju Jaya and Malaysia MADANI agendas through inclusive and integrated human capital development.

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The HRD Corp Sabah Office is now fully equipped with a range of facilities, which include training rooms and seminar halls, to support learning, upskilling, and professional growth for the people of Sabah. As part of the programme, invited guests toured the facility.

“The launch of the KESUMA Sabah State One-Stop Labour Centre and the HRD Corp Sabah Office reflects KESUMA's new approach in bringing our services closer to the people. Guided by the ‘no wrong door policy’, all matters related to workers, labour issues, training and social protection are now available under one roof,” said YB Steven in his speech.

He added that this pilot initiative is expected to be expanded nationwide, as part of KESUMA's broader restructuring efforts to ensure more efficient, inclusive and people-friendly services.

“Through HRD Corp, employers can now utilise their training levy not only to enhance the skills of their workforce, but also to upgrade training infrastructure and hire apprentices,” YB Steven Sim added.

Meanwhile, in his speech, Dr. Syed Alwi stated that the relocation of HRD Corp's office to this new location is a strategic move to further strengthen HRD Corp's presence and services in Sabah, while bringing human capital development efforts closer to the local community.

“HRD Corp will continue its commitment to expanding opportunities for collaboration with strategic partners to ensure more people in Sabah, especially vulnerable groups can benefit from relevant and high-impact training opportunities,” he said.

Also present at the event are the Minister of Industrial Development and Entrepreneurship, Sabah, YB Datuk Phoong Jin Zhe; Secretary General of KESUMA, Datuk Azman bin Mohd Yusof; Deputy Chairman of the Board of HRD Corp, Ahsim bin Haji Jamat; HRD Corp's Board Member, Dato' Soon Lip Chee and Chief Executive of HRD Corp, Dr. Syed Alwi bin Mohamed Sultan.

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### **About HRD Corp**

Human Resource Development Corporation (HRD Corp), formerly known as the Human Resources Development Council (MPSM), was established in 1993. It was later incorporated as Pembangunan Sumber Manusia Berhad (PSMB) through the enactment of the Pembangunan Sumber Manusia Berhad Act 2001.

As an agency under the Ministry of Human Resources (KESUMA), HRD Corp is responsible for collecting levies from key industries and disbursing training grants through its internal mechanism which is the Human Resources Development Fund (HRDF) or Kumpulan Wang Pembangunan Sumber Manusia (KWPSM).

The rebranding of HRD Corp in 2021 reflects the organisation's renewed responsibilities, direction and mission. This includes expanding upskilling and reskilling efforts by employers to help employees achieve more sustainable productivity.

This transformation not only benefits all Malaysians but also empowers underserved communities through more inclusive income-generating opportunities.

It is aligned with HRD Corp's long-term ambition to drive the nation's aspiration of developing a highly skilled workforce.

For more information, visit the HRD Corp website at [www.hrdcorp.gov.my](http://www.hrdcorp.gov.my)

## APPENDIX

### **1. ABOUT KESUMA ONE-STOP CENTRE**

The KESUMA One-Stop Labour Centre serves as a centralised hub for employment, training and human capital services under the Ministry of Human Resources (KESUMA). It is designed to streamline access to various government programmes and support mechanisms for employers, employees, job seekers, training providers and the general public. By bringing multiple departments and agencies under one roof, the centre ensures more efficient service delivery, better coordination and faster resolution of labour-related matters.

This initiative reflects the government's commitment to delivering people-centric and integrated services, with the ultimate goal of expanding such centres across Malaysia. To date, three pilot centres have been established and are fully operational as of 3 June 2025. The latest addition, located in Sabah, officially begins operations on 4 August 2025, marking an important step in bringing comprehensive labour services closer to East Malaysian communities. The Sabah centre is expected to significantly improve accessibility, especially for rural

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populations and support strategic workforce transformation in alignment with the Sabah Maju Jaya and Malaysia MADANI agendas.

The current operating centres are as follows;

<b>NO.</b>	<b>STATE</b>	<b>LOCATION</b>	<b>DATE OF OPENING</b>
1	Pulau Pinang	Wisma PERKESO No. 3012, Lebuah Tenggiri 2 13700 Seberang Jaya, Pulau Pinang	3 June 2025
2	Kuala Lumpur	Wisma PERKESO Kampung Baru 50300 Kuala Lumpur	3 June 2025
3	Johor	Wisma PERKESO No. 26, Jalan Susur 5, Jln Tun Abd Razak 80200 Johor Bahru, Johor	3 June 2025
4	Sabah	A-1-15, Block A, Sutera Avenue 88100 Kota Kinabalu Sabah	4 August 2025

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**2. THE CENTRE HOSTS VARIOUS DEPARTMENTS AND AGENCIES UNDER KESUMA, OFFERING VARIOUS SERVICES NAMELY;**

NO.	DEPARTMENT/AGENCY	SERVICES
1	<b>Department of Labour (JTK) Sabah</b>	<ul style="list-style-type: none"> <li>• Labour law compliance</li> <li>• Labour complaints and claims at the Labour Court</li> <li>• Prosecution and issuance of compounds</li> <li>• Advisory on labour permits</li> <li>• Provision of legal advisory services</li> <li>• Labour education</li> </ul>
2	<b>Department of Occupational Safety and Health (DOSH) Sabah</b>	<ul style="list-style-type: none"> <li>• Registration</li> <li>• Inspection and Audit</li> <li>• Incident Investigation</li> <li>• Enforcement</li> <li>• Promotion</li> </ul>
3	<b>Department of Industrial Relations (JPP) Sabah</b>	<ul style="list-style-type: none"> <li>• Dismissal Complaints and Advisory Clinic</li> <li>• Training Services and Brief Coaching Sessions on JPP products</li> <li>• Industry Rights and Responsibilities Awareness Counter</li> <li>• Advisory Counter on procedures for union recognition claims, negotiation processes and collective agreements for workers' unions and employers</li> </ul>
4	<b>Department of Trade Union Affairs (JHEKS) Sabah</b>	<ul style="list-style-type: none"> <li>• Union Registration</li> <li>• Union Documentation Management</li> <li>• Union Enforcement Inspection</li> <li>• Union Clinic</li> </ul>
5	<b>Industrial Court Sabah</b>	<ul style="list-style-type: none"> <li>• Case status review</li> <li>• Document submission/collection</li> <li>• Case management and hearing schedule review</li> </ul>
6	<b>Department of Skills Development (JPK) Sabah</b>	<ul style="list-style-type: none"> <li>• Advisory services on Skills Certification and information on TVET institutions</li> <li>• Advisory services for registration on the UP_TVET Portal and MySPIKE account</li> <li>• Application for PPT (Recognition of Prior Achievement) certification</li> <li>• Advisory services for the Industry-Based Academy (ADI) programme</li> <li>• Advisory services on training under the Accredited Centre Training System (SLAP)</li> </ul>

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NO.	DEPARTMENT/AGENCY	SERVICES
		<ul style="list-style-type: none"> <li>Advisory services and information related to the TVET Madani Programme</li> </ul>
7	<b>Industrial Training Institute (IPL) Kota Kinabalu</b>	<ul style="list-style-type: none"> <li>Advisory services and information on Full-Time Programme Courses and Short-Term Courses</li> </ul>
8	<b>Advanced Technology Training Centre (ADTEC JTM) Sandakan</b>	<ul style="list-style-type: none"> <li>Advisory services and information on Full-Time Programme Courses and Short-Term Courses</li> </ul>
9	<b>Social Security Organisation (SOC SO)</b>	<ul style="list-style-type: none"> <li>Enquiries and information, as well as registration for PERKESO's new schemes (Lindung Kasih, Lindung Diri, and Lindung Kerjaya)</li> </ul>
10	<b>National Institute of Occupational Safety &amp; Health (NIOSH) Sabah</b>	<ul style="list-style-type: none"> <li>Training, consultation, research and development, information dissemination in the field of Occupational Safety and Health and management system certification</li> </ul>
11	<b>Skills Development Fund Corporation (PTPK)</b>	<ul style="list-style-type: none"> <li>Advisory services and information on further education opportunities for school leavers.</li> </ul>
12	<b>Human Resource Development Corporation (HRD Corp)</b>	<ul style="list-style-type: none"> <li>Stakeholder Advisory.</li> <li>Employer Registration.</li> <li>Levy Advisory.</li> <li>Training Grant Processing &amp; Claim Advisory.</li> <li>Training Providers and Accreditation Advisory.</li> <li>eLATiH Online Learning</li> </ul>

**3. THE IMPACT OF TODAY'S LAUNCH**

The launching of the centre is expected to:

- a) Improve accessibility of human capital services for the people of Sabah.
- b) Strengthen coordination between federal and state labour institutions.
- c) Encourage greater participation in training and upskilling programmes.
- d) Contribute to poverty eradication and economic empowerment through employment.
- e) Promote inclusive and sustainable workforce transformation in Sabah.