

NEWSLETTER



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Greetings,

Introducing the October 2023 edition of our Industrial Skills Framework newsletter!



A momentous occasion unfolded as we unveiled the National Human Capital Conference & Exhibition (NHCCE) 2023 at the prestigious Malaysia International Trade and Exhibition Centre (MITEC). The ceremony was graced by His Majesty Seri Paduka Baginda Yang di-Pertuan Agong Al-Sultan Abdullah Ri'ayatuddin Al-Mustafa Billah Shah Ibni Almarhum Sultan Haji Ahmad Shah Al-Musta'in Billah and the Minister of Human Resources, Tuan V. Sivakumar.



Raising the bar in the vibrant backdrop of Kuala Lumpur, the NHCCE 2023 stands as a testament to HRD Corp's efforts in human capital development, which resonated strongly with delegates from across the Southeast Asian region.

Under the banner of a new theme, 'Pioneering Growth, Inspiring Change', the NHCCE 2023 is set to equip organisations with the knowledge and insights needed to navigate the ever-evolving landscape of the modern workplace.

EDITOR'S NOTE

In this exciting edition, we embark on a journey into this constantly shifting terrain and their profound impact on the future workforce. Our dedicated team has been hard at work, delving deep into research and curating insightful content that underscores the remarkable progress of our Sectorial Training Committee and the frameworks that we are diligently working on.

We trust that you will discover this newsletter to be both captivating and enlightening. We look forward to delivering further valuable knowledge and resources in the days to come.

Sit back, relax and enjoy!



INDSF DEVELOPMENT

TELECOMMUNICATIONS



We're thrilled to share insights from a concurrent workshop that took place last 2 October, aimed at shaping the future of the Telecommunications sector within the IndSF framework. This workshop was devoted to gathering critical input for the development of job descriptions, roles, responsibilities, essential skills, and targeted training programmes, all concentrated in the Transport and Radio Network Facilities focus area.

The overarching goal of this workshop is to progressively accumulate input to complete 72 job roles that have been identified as vital within this industry. These roles are set to be the backbone of the future workforce, designed to meet the evolving needs of the Telecommunications sector.

Notably, the workshop was graced by the presence of nine Subject Matter Experts (SMEs) whose expertise lies within the Transport and Radio Network Facilities focus area. Their valuable contributions have further enriched this effort and set a strong foundation for the industry's future.



AGRICULTURE NON-PERENNIAL CROPS (PINEAPPLE)



In a recent session centred around IndSF Agriculture Non-Perennial Crops (Pineapple), the spotlight shone on the pivotal role of the framework in elucidating the skills indispensable for the sector's workforce. This framework, a comprehensive tapestry, intricately weaves together the fabric of job positions, their associated responsibilities, competency levels, soft skills, and technical proficiencies, to collectively paint a vivid picture of the sector's workforce needs.

During this engaging session, the discussion traversed all eight critical job positions in the pineapple industry. This signifies an important milestone as we work to empower the agricultural sector with the right skills and talents to thrive in an ever-evolving landscape. The IndSF Agriculture Non-Perennial Crops (Pineapple) framework will be the definitive guide towards a brighter, more sustainable future for the agriculture sector.

DRONE TECHNOLOGY



We're excited to share a significant milestone as the IndSF Unit hosted its first workshop for Drone Technology, engaging thirteen SMEs to develop a skills framework for the industry. This initiative marks the first skill-based IndSF document to be developed through a collaborative effort with the esteemed Malaysia Aerospace Industry Association (MAIA) and the Malaysian Research Accelerator for Technology & Innovation (MRANTI).

Our focus is clear, as we diligently work to cover a total of eleven critical job positions within IndSF Drone Tech 2023. This comprehensive framework will not only introduce new drone technology-based roles but also include roles previously published under the IndSF Agriculture 2022 document.



INDSF ENHANCEMENT

DIGITAL TECHNOLOGY – DATA SCIENCE



In our recent workshop session, we honed our focus on a pivotal task: Reviewing and enhancing the job position drafts meticulously crafted by our esteemed SMEs. These drafts are a cornerstone in the development of the IndSF Digital Technology - Data Science framework, charting a course towards excellence.

Our dedicated SMEs were provided with a comprehensive briefing on the renowned SFIA framework. This informative session, facilitated by our valued collaborator from MNCC, has shed light on how the SFIA framework can be leveraged to pinpoint the essential skills for each competency level.

As we inch closer to the finalisation of this crucial endeavour, another review session has been slated for 19 October 2023. During this forthcoming session, our collective efforts will converge to determine the skills and competencies indispensable for sixteen job positions within the realm of Data Science.



HOSPITALITY



Within the dynamic landscape of the IndSF Hospitality framework, we're pleased to inform that enhancements are well underway. We are diligently working across five focus areas with a total of 70 job positions, each playing a critical role in shaping the future of the hospitality sector:

- Sales and Marketing (26 job positions)
- Revenue Management (10 job positions)
- Front Office (14 job positions)
- Housekeeping (11 job positions)
- Maintenance (9 job positions)

Our dedicated teams are meticulously reviewing job positions within these areas, ensuring that each one is finely tuned for excellence. We're proud to announce that the enhancement process is currently progressing at an impressive rate of 89% completion, a testament to our commitment in elevating the standards within the IndSF Hospitality framework.

As we reach a pivotal juncture in this journey, we're excited to share that we've now advanced to the Validation Stage for the IndSF Hospitality framework.



APPAREL & FOOTWEAR



In our steadfast commitment to ensuring the quality and integrity of the IndSF Apparel & Footwear document, we recently hosted the Validators Briefing Session. This session served as a platform for the exchange of vital information, shedding light on the significant roles and responsibilities undertaken by our esteemed validators.

The primary objective of this briefing was to empower our validators with an in-depth understanding of the development process for the IndSF Apparel & Footwear document. Equipped with this knowledge, they are now poised for the effective validation of its content, ensuring its accuracy and relevance.

We're delighted to announce that currently, our dedicated team has successfully briefed and appointed eight highly skilled validators. Their collective expertise will play an instrumental role in the meticulous validation of over 65 job positions.



SECTORIAL TRAINING COMMITTEES (STC)

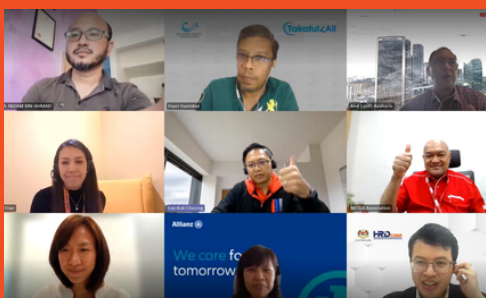


STC Transportation 03/23

Date: 3 October

Attended by:

1. Malaysia Aerospace Industry Association (MAIA)
2. International Air Transport Association (IATA)
3. Ministry of Transport Malaysia (MOT)



STC Insurance 03/23

Date: 10 October

Attended by:

1. Persatuan Insurans Am Malaysia (PIAM)
2. Malaysian Insurance and Takaful Brokers Association (MITBA)
3. Malaysian Association of Risk and Insurance Management (MARIM)
4. Malaysian Takaful Association (MTA)
5. Life Insurance Association of Malaysia (LIAM)
6. Association of Insurance Employers (AIE)



STC Hospitality 03/23

Date: 17 October

Attended by:

1. Malaysian Associations of Hotels (MAH)
2. Malaysian Indian Travel & Tours Agent Association of Malaysia (MITTA)
3. Malaysia Budget and Business Hotel Association (MyBHA)



STC Logistics and Warehousing 03/23

Date: 18 October

Attended by:

1. Federation of Malaysian Freight Forwarders (FMFF)
2. Selangor Freight Forwarders and Logistics Association (SFFLA)
3. Penang Freight Forwarders Association (PFFA)
4. Sarawak Forwarding Agencies Association (SFAA)
5. The Society of Logisticians Malaysia (LogM)



STC Education 03/23

Date: 18 October

Attended by:

1. Persekutuan Pusat Bertauliah JPK Malaysia (FeMAC)
2. Malaysian Association of Private Colleges and Universities (MAPCU)
3. National Association of Private Educational Institute (NAPEI)
4. Qualitative Research Association of Malaysia (QRAM)
5. Academic Research Society of Malaysia
6. Persatuan Pengasuh Berdaftar Malaysia (PPBM)



STC Security 02/23

Date: 20 October

Attended by:

1. Persatuan Industri Keselamatan Malaysia (PIKM)
2. CyberSecurity Malaysia
3. National Cyber Security Agency (NACSA)
4. Asia Pacific Security Association (APSA)



STC Machinery and Equipment 03/23

Date: 19 October

Attended by:

1. Machinery and Engineering Industries Federation (MEIF)
2. Malaysian Special Tooling and Machining Association (MSTMA)
3. Malaysian Autonomous Intelligence & Robotics Association (MYAIRA)
4. Malaysia Automation Technology Association (MATA)
5. Association of Materials, Vibration & Insulation Practitioners (AMVIP)

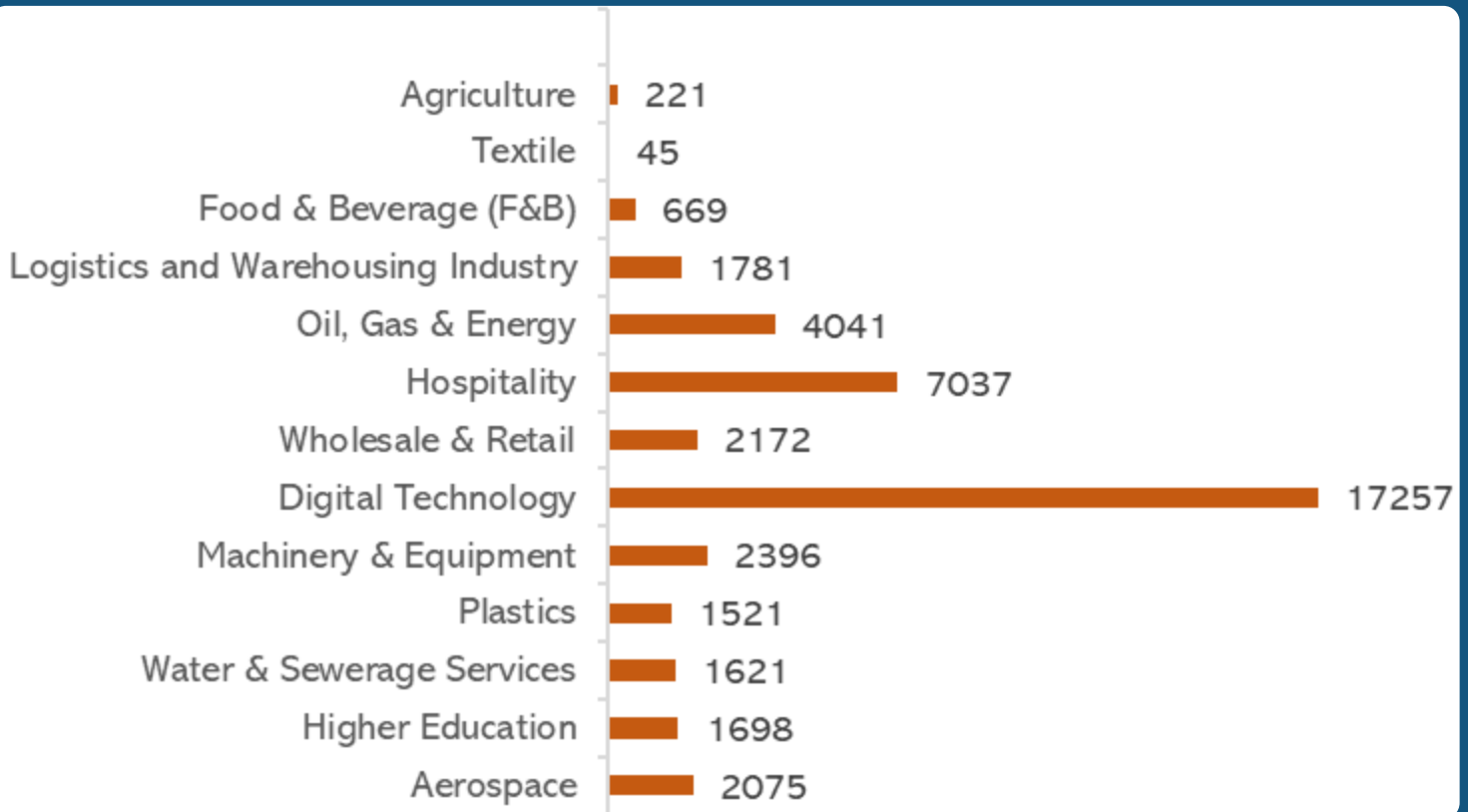
SECTORIAL TRAINING COMMITTEES 3.0 MEETING

We're thrilled to share that strategic input gathering is currently in progress as we uncover essential skills and training requirements in the industry. This technology assessment has been significantly enriched by the insights shared during our recent 3.0 STC Meeting. Technology assessment is important to highlight three critical tasks:

1. Identifying the skill sets and training programmes. (certification or non-certification programmes) necessary to meet industry demands.
2. Evaluating both the existing technology and the emerging technologies within the industry.
3. Harnessing the expertise of industry professionals to gather valuable inputs, which will be thoughtfully captured and subsequently presented to top management.

This approach, driven by input, ensures informed decision-making and strategic alignment with the constantly changing technological landscape.

IndSF DOWNLOADS



**Total IndSF
Downloads**

42,534



We are thrilled to bring you the latest updates on our ongoing efforts to enhance the accessibility and awareness of the Industrial Skills Framework (IndSF) Document Downloads. As we closely monitor the download count of IndSF documents from the HRD Corp portal, we are delighted to share a significant milestone as of October 2023: reaching a remarkable total of 42,534 downloads in the year 2023 so far.

Our proactive engagement with industry players through webinars and workshops highlights our unwavering dedication to increasing awareness of the pivotal role played by these documents.

Looking ahead, our commitment to fostering collaboration and embracing innovation remains steadfast as we continue to craft new IndSF documents in partnership with a diverse range of industries.