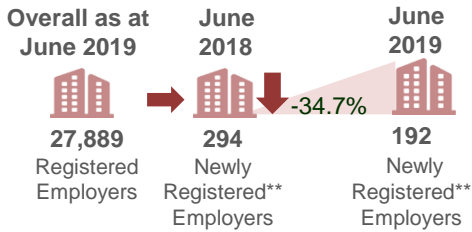


HRDF QUICK BITE REPORT – JULY 2019

HRDF TRAINING SCENARIO FOR JUNE 2019

Growth of HRDF Registered Employers



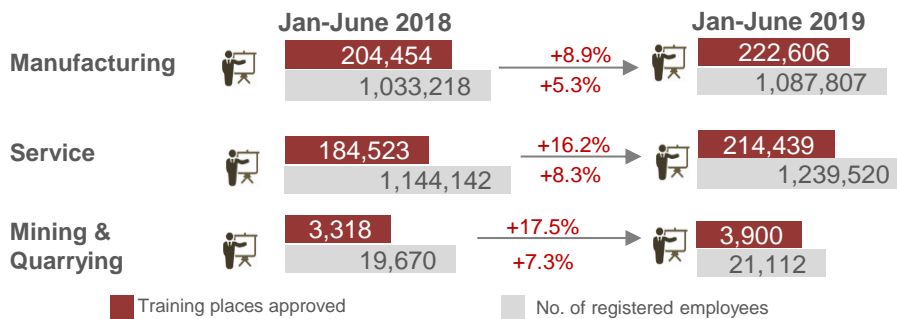
**Deregistration factor is not included

There are 27,889 employers registered with HRDF, they cover a total of 2,348,439 employees under the PSMB Act 2001. Compared to the previous year, the number of employers registered with HRDF has decreased by 34.7% to 192 employers in June 2019 from 294 employers in June 2018.

Employer Registration and Levy





From Jan-June 2019, the statistics recorded that 64.9% of the newly registered employers are employers from Services sector, followed by 34.3% from Manufacturing sector and 0.9% from Mining and Quarrying sector. If this situation continues, we may expect slower levy contribution growth as the number of employees covered will become less (with the assumption of less workers hired per Services Sector company).

Services and Mining & Quarrying Sector have the Highest Growth in Training Places







The training places trend shows that Services Sector has become more active, as they are almost on par with the Mining and Quarrying sector. However, the growth in training places of Manufacturing sector is worrying as the trend remains unchanged since February 2019. Hence, HRDF should engage more with employers under this sector to improve their active participation in training and up-skilling their employees.

Four (4) most active* sub-sectors in June 2019

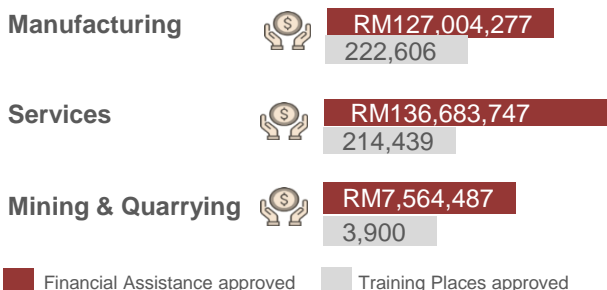
-  Veterinary Services
-  Manufacturer of Miscellaneous Products of Petroleum & Coal
-  Manufacturer of Footwear
-  Manufacturer of Pottery, China & Earthenware

*Active/least active is defined by total number of training places / no. of employees

Four (4) least active* sub-sectors in June 2019

-  Manufacturer of Electrical Machinery, Apparatus Appliances and Supplies
-  Hotel Industry
-  Food Manufacturing & beverage Industries
-  Security Firms

Training by Main Sectors in June 2019








Average Financial Assistance (FA) / training place (TP)*(RM)

	Public	In-House
Manufacturing	1,787	400
Services	1,710	441
Mining & Quarrying	2,975	1,194

*The training cost was calculated for schemes related based on financial assistance/training places and not the duration of the programme or the complexity of the programme.

Top sub-sectors with higher average course fee* (per pax/day)

-  Petroleum & Gas Extraction (RM676)
-  Shipping (RM666)
-  Gas, Steam and Air Conditioning (RM637)
-  Computer Industry (RM621)
-  Petroleum Refineries (RM604)

The average course fee trend was downward by 29.8% compared to average course fee of the previous month (May 2019, average from RM819-RM1,106). Based on the top five (5) subsectors identified, Petroleum & Gas Extraction from Mining and Quarrying Sector have been recorded as the highest average course fee, followed by the other four (4) subsectors in the Services sector which mostly requires technical/specialised training to perform in their jobs.

HRDF QUICK BITE REPORT – JULY 2019

TOP LISTING RELEVANT JOB-BASED TRAINING PROGRAMMES FOR JUNE 2019 BY SUB-SECTORS

A) MANUFACTURING SECTOR

- 1) FOOD MANUFACTURING & BEVERAGE INDUSTRIES**
 - Food Handler Training
 - Konsep Keselamatan dan Kebersihan Pengendalian Makanan dan Pematuhan Sijil Halal
 - HACCP Awareness Training
- 2) IRON AND STEEL BASIC INDUSTRIES**
 - Safe Operation of Forklift Training
 - Calibration & Maintenance of Measuring & Test Equipment
 - Understanding Quality And Environmental Management Systems
- 3) MANUFACTURE OF FURNITURE AND FIXTURES EXCEPT PRIMARILY OF METAL**
 - Environmental Management System : Identifying Environmental Aspect And Evaluating Impacts
 - Chemical Handling
 - Logistics, Transport & Shipping Management
- 4) MANUFACTURER OF ELECTRICAL MACHINERY, APPARATUS APPLIANCES AND SUPPLIES**
 - Statistical Process Control (SPC)
 - 8D Problem Solving Methodology
 - Measurement System Analyst
- 5) MANUFACTURER OF GLASS AND GLASS PRODUCTS**
 - Statistical Process Control
 - Measurement System Analyst with Minitab
 - Cycle Time Reduction Techniques
- 6) MANUFACTURER OF INDUSTRIAL CHEMICALS & OTHER CHEMICAL PRODUCTS**
 - Overhead Crane Safety Training
 - Lube Oil Fire at Ammonia Compressor House
 - Cooling Water Training for Utility and Urea Operation
- 7) MANUFACTURER OF LEATHER & PRODUCTS OF LEATHER, LEATHER SUBSTITUTES & FUR, EXCEPT FOOTWEAR & WEARING APPAREL**
 - Adobe Photoshop CC Essential training
 - Basic Awareness and Understanding on ISO 9001:2015, ISO 14001:2015(EMS) and IATF 16949:2016
 - Authorised Gas Tester & Entry Supervisor For Confined Space
- 8) MANUFACTURER OF MACHINERY EXCEPT ELECTRICAL**
 - Core Module: CMC Environmental Management System
 - Contractor Safety Passport System - High Risk Work
 - Geometric Dimensioning & Tolerancing
- 9) MANUFACTURER OF MISCELLANEOUS PRODUCTS OF PETROLEUM & COAL**
 - Data Management with Pivot Tables
 - Light Vehicles Defensive Driving Programme
 - Internal Combustion Engine Drivers Course
- 10) MANUFACTURER OF NON-METALLIC MINERAL PRODUCTS**
 - Colour Accounting
 - Hydraulic System Training
 - Risk Management
- 11) MANUFACTURER OF PAPER AND PAPER PRODUCTS**
 - Statistical Process Control
 - Compliance Obligation on EQA 1974
 - Chemical Hazard Management & Spillage Control
- 12) MANUFACTURER OF PLASTICS PRODUCTS**
 - Line Clearance Training
 - Root Cause Analysis
 - Understanding Of IATF16949 : 2016 Automotive Management System
- 13) MANUFACTURER OF PROFESSIONAL AND SCIENTIFIC & MEASURING AND CONTROLLING EQUIPMENT N.E.C. AND OF PHOTOGRAPHIC AND OPTICAL GOODS & OTHERS MANUFACTURING IND.**
 - Process Automation via Programming
 - Gage Repeatability & Reproducibility
 - ISO 22716:2007 Cosmetics GMP Guidelines
- 14) MANUFACTURER OF RUBBER PRODUCTS**
 - BRC Global Standard Consumer Products
 - Supervisory Development programme
 - Glove Manufacturing 101 Series 2019
- 15) MANUFACTURER OF TEXTILES & WEARING APPAREL, EXCEPT FOOTWEAR**
 - Textile Wet Processing - Pre-treatment And Yellowing Of Textiles
 - Chemical Spillage Control and Personal Protective Equipment
 - Retail Visual Merchandising training
- 16) MANUFACTURER OF TRANSPORT EQUIPMENT**
 - New Product Development System Programme
 - Masterplan Workshop Quality Ftt Repair Flow
 - 3WH RE4S-FI Engine And Body Assembly Process Training
- 17) MANUFACTURER OF WOOD & WOOD PRODUCTS AND CORK, EXCEPT FURNITURE**
 - Environmental Aspect & Impact Register
 - Chemical Safety Management
 - Forklift Safety Training
- 18) NON-FERROUS METAL BASIS INDUSTRIES & FABRICATED METAL**
 - Statistical Process Control
 - Machine Safety & Lock Out Tag Out (LOTO)
 - Autonomous Maintenance
- 19) PETROLEUM REFINERIES**
 - Authorised Gas Tester and Entry Supervisor for Confined Space (Refresher)
 - Chemicals Processes Learning Sessions (Acrylic)
 - Safe Chemical Handling and Spillage Control
- 20) PRINTING, PUBLISHING AND ALLIED INDUSTRIES**
 - Digital Marketing For Media Industry In Digital Tech Era
 - Structured Sales Training - Module 3 - Value Selling And Handling Objection
 - Kursus Foundation Negotiation
- 21) MANUFACTURER OF POTTERY, CHINA AND EARTHENWARE**
 - Seminar Forklift Handling Training
 - Siemens Simatic S7-300 Programming Level

B) SERVICES SECTOR

- 1) ADVERTISING**
 - Moments Tool Training
 - Digital Advertising and Social Media 101
 - Idea Generation for Creative
- 2) AIR TRANSPORT**
 - Defensive Driving Training
 - Aviation Ground Accidents/Incidents Investigation
 - Radio Telephony
- 3) BONDED WAREHOUSE**
 - Operasi Kren - Rigging & Slings, Load Chart & Hand Signal
 - BD AI Cage (Artificial Insemination)
 - Forklift Safety Handling
- 4) BUILDING AND LANDSCAPE SERVICES**
 - Budget Management in Facilities Management (FM)
 - Practical Environment Aspect Determination
 - Training for Building Manager & Building Executive
- 5) COMPUTER INDUSTRY**
 - ITIL 4 Foundation
 - Leveraging Digital Footprint
 - Microsoft Excel 2016 Intermediate
- 6) DIRECT SELLING**
 - Strategi Memperkasa Pembangunan Pemasaran
 - Memperkasa Kemahiran Grafik
 - Kursus Pengurusan Pelanggan
- 7) DRIVING SCHOOL**
 - Pentingnya Keberkesanan Pendidikan Pemandu Kepada Keselamatan Jalanraya
 - Kursus Pensijilan Pengajar Institut Memandu (SPIM)
- 8) EARLY CHILDHOOD EDUCATION**
 - Adni Murabbi Development Program 2019
 - Jolly Phonics Training
 - Freehand Visualisation Skills
- 9) ENGINEERING SUPPORT & MAINTENANCE**
 - BEMS Competency Technical Training
 - Oil & Gas Safety Passport
 - Authorised Entrant And Standby Person For Confined Space
- 10) EVENT MANAGEMENT SERVICES**
 - Food Borne Complains Investigation Protocol
 - Sales Training - Raise The Bar
 - Speak to Sell
- 11) FOOD AND BEVERAGE SERVICES**
 - Food Handler Training
 - Shift Supervisory Skills Workshop
 - Communication and Interpersonal Skills
- 12) FRANCHISE**
 - Excellent Customer Service
 - Kemahiran Penyelidikan
 - Advanced Distressed Customer Engagement
- 13) FREIGHT FORWARDER**
 - Behavioural based Forklift Safety Operations
 - Pemanduan Berhemah – Pengurusan Kelesuan
 - Chemical Handling Awareness
- 14) GAS, STEAM & AIR-CONDITIONING SUPPLY**
 - Authorised Gas Tester and Entrant Supervisor for Confined Space Refresher (AGTESR)
 - Authorised Entrant and Stand by Person for Confined Space (Refresher)
 - Emergency Response Team
- 15) HEALTH SUPPORT SERVICES**
 - Lower Limb Biomechanics Training
 - Basic CPR Training And AED
 - Kidney Health for everyone and everywhere
- 16) HOTEL INDUSTRY**
 - Food Handler Training
 - Halal Awareness Training
 - Amazing Guest Experience
- 17) HYPERMARKET/SUPERMARKET/DEPARTMENTAL STORE**
 - Branch Operation Training
 - Aeon Cashier Skill Test Training
 - Advance Heavy Vehicle Drivers Competency Programme
- 18) INFORMATION SERVICE**
 - Customer Centric Simulation Program
 - Digital Marketing Learning Module
 - Microsoft Excel (Intermediate-Advanced)
- 19) LAND TRANSPORT**
 - Refresher – Bus Captain Programme
 - Transformasi Pemandu Bas Komersial
 - Customer Service Essentials
- 20) PORT SERVICES**
 - Catenary Trolley Support System
 - Engine Simulation
 - Water Survival
- 21) POSTAL**
 - Kursus Asas Kurier Poslaju
 - Customer Service Excellent
 - Developing Effective Supervisory
- 22) POWER (ENERGY)**
 - Electrical Engineering for Non Electrical Engineers
 - 33kV Switching Requirements Course
 - Chageman H2 Overhead Lines Course
- 23) PRIVATE BROADCASTING SERVICES**
 - Creating the RIPPLE tribe
 - Documenting with Google Docs – Advanced
 - Google Display Ads Certification Workshop Documenting with Google Docs
- 24) PRIVATE HOSPITAL**
 - Infection Control Training
 - Basic Life Support for Non Clinical
 - Nursing Orientation
- 25) PRIVATE INSTITUTION OF HIGHER LEARNING**
 - Latihan Penggubalan Soalan Peperiksaan
 - E-learning Training Basic & E-Content Development
 - Creativity in Research
- 26) PRODUCTION OF MOTION PICTURE, VIDEO & TELEVISION PROGRAMME, SOUND RECORDING & MUSIC PUBLISHING**
 - Gamification and Intellectual Property
 - Certified Application Security Engineer (CASE).Net
 - IFN+ Compta Network+
- 27) RESEARCH & DEVELOPMENT**
 - Latex Compounding and Vulcanization of Latex Systems
 - Surfactant Structure, Classification, Solution Properties
 - Optical Encoder Design & Technology
- 28) SALE & REPAIR OF MOTOR VEHICLES**
 - X-Trail Facelift Product Training
 - Nissan Customer Experience Programme
 - Parts Management Module (PMM)
- 29) SECURITY FIRMS**
 - Certified security Guard
 - Firearms Training
 - Kursus Kejurulatihan Seni Mempertahankan Diri (Smd) Dan Asas Pengendalian T-baton
- 30) SHIPPING**
 - Demurrage & Detention Process
 - Crane Operator & Maintenance
 - Transshipment Loading Process
- 31) TELECOMMUNICATION**
 - TM Forum Digital Transformation Asia 2018
 - TMLex_Industrial Revolution 4.0
 - TMLex_Winning Customer Centricity
- 32) TRAINING PROVIDER**
 - Effective Supervisory skills
 - Change Management
 - SWEET (Speak with Energy, Enthusiasm and Tact) Business Communication Skills)
- 33) TRAVEL AGENCY – INBOUND**
 - Effective Debtor Management
 - Mastering Facebook & Instagram Marketing
- 34) TRAVEL AGENCY – OUTBOUND**
 - Consultative Selling & Managing Difficult Customers
 - Enhancing your Hospitality skills for F&B and Housekeeping
 - Polishing Your Interpersonal Communication & Customer Service Skills
- 35) WASTE MANAGEMENT AND MATERIAL RECOVERY SERVICES**
 - Waste Management Future Outlook
 - Radiation Safety Awareness
 - Safe Handling Forklift Program
- 36) WATER TREATMENT AND SUPPLY**
 - Kursus Pengoperasian Loji
 - Pematuhan Pelan Keselamatan Air
 - Kursus Pengenalan Pertolongan Cemas Dan Resusitasi Kardio-Pulmonari

C) MINING & QUARRYING SECTOR

- 1) MINERAL & STONE QUARRY**
 - Schedule Waste Management
 - Banksman and Slinger
 - Wheel Loader Operation
- 2) PETROLEUM & GAS EXTRACTION**
 - Recognizing Everyday Unconscious Bias Training
 - Helicopter Landing Officer (HLO)
 - Authorized Gas Tester