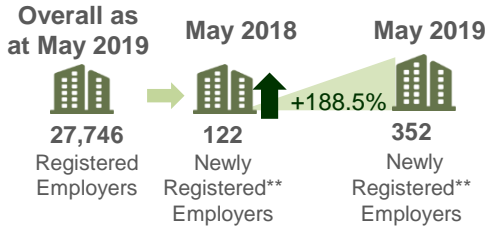


HRDF QUICK BITE REPORT – JUNE 2019

HRDF TRAINING SCENARIO FOR MAY 2019

Growth of HRDF Registered Employers



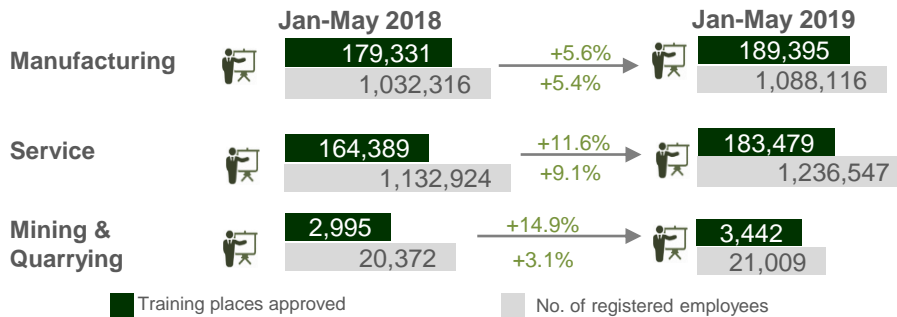
**Deregistration factor is not included

There are 27,746 employers registered with PSMB, which covers a total of 2,345,672 employees under the PSMB Act 2001. Compared to the previous year, the number of employers registered with HRDF has increased by 188.5% to 352 employers in May 2019 from 122 employers in May 2018.

Employer Registration and Levy

The trend of improvement in registered employers were skewed towards SMEs. The growth of employees coverage were mostly from SMEs too. Should the large employer registration has reached its limit, we may expect slower levy contribution growth as the percentage of SME coverage becomes more dominant over large employers (with the assumption of large employers paying higher salary compared to SMEs).

Mining and Quarrying Sector has the Highest Growth in Training Places



As per recorded in the previous edition, training places approved in Mining and Quarrying sector has the highest growth at 14.9% (slightly lower compared to the previous month at 19%), followed by the Service sector and Manufacturing Sector that increased aligned with the increased in number of employees covered. Hence, PSMB should engage more with employers under the Manufacturing sector to improve their active participation in training and up-skilling their employees.

Four (4) most active* sub-sectors in May 2019

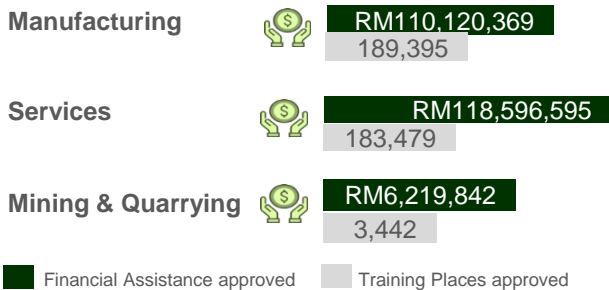
1. Petroleum Refineries
2. Private Institution of Higher Learning
3. Manufacturer of Electrical Machinery, Apparatus Appliances and Supplies
4. Manufacturer of Industrial Chemicals & Other Chemical Products

*Active/least active is defined by total number of training places / no. of employees

Four (4) least active* sub-sectors in May 2019

1. Travel Agency - Inbound
2. Driving School
3. Security Firms
4. Travel Agency - Outbound

Trainings by Main Sectors in May 2019



Average Financial Assistance (FA) / training places (TP)*(RM)

	Public	In-House
Manufacturing	1,953	519
Services	1,866	539
Mining & Quarrying	3,105	2,361

*The training cost was calculated for schemes related based on financial assistance/training places and not the duration of the programme or the complexity of the programme.

Top sub-sectors with higher average course fee* (per pax/day)

1. Port Services (RM1,106)
2. Private Broadcasting Services (RM 950)
3. Computer Industry (RM852)
4. Information Services (RM842)
5. Telecommunication (RM819)

Average FA/TP in all sector is higher compared to the previous month. However, the top average course fee (per pax/day) has recorded a decreasing trend and it is also indicated that top 5 sub-sectors with higher average course fee (per pax/day) were from Service Sector. On top of that, the majority of sub-sectors with higher average course fee in May 2019 were related to technology and telecommunication industries.

HRDF QUICK BITE REPORT – JUNE 2019

TOP LISTING RELEVANT JOB-BASED TRAINING PROGRAMMES FOR MAY 2019 BY SUB-SECTORS

A) MANUFACTURING SECTOR

- 1) FOOD MANUFACTURING & BEVERAGE INDUSTRIES**
 - Food Handler Training
 - In house Training for Quality and Food Safety (Technician – Shift A)
 - Halal Awareness Program
- 2) IRON AND STEEL BASIC INDUSTRIES**
 - Understanding Quality And Environmental Management Systems
 - NIOSH Nestle Safety Passport
 - Forklift Operator Safety Training
- 3) MANUFACTURER OF FURNITURE AND FIXTURES EXCEPT PRIMARILY OF METAL**
 - Environmental Management System : Identifying Environmental Aspect And Evaluating Impacts
 - Autodesk 3Ds Max Design Training
 - Autodesk 3Ds Max Customization Training
- 4) MANUFACTURER OF ELECTRICAL MACHINERY, APPARATUS APPLIANCES AND SUPPLIES**
 - Statistical Process Control (SPC)
 - ISO 14001:2015 Awareness, Aspect & Impact Training
 - IATF 16949:2016 Process & Risk Based Approach Auditor Training
- 5) MANUFACTURER OF GLASS AND GLASS PRODUCTS**
 - Legal Compliance (FMA 1967 & OSHA 1994)
 - ISO 45001:2018 & ISO 14001:2015 Risk Assessment Training
 - Empowering Excel Like a Pro (Intermediate & Advance Level)
- 6) MANUFACTURER OF INDUSTRIAL CHEMICALS & OTHER CHEMICAL PRODUCTS**
 - TMHS/Food GMP and HACCP Food Safety Management System
 - Cooling Water Training for Utility and Urea Operation
 - Malaysian Sustainable Palm Oil(mspo) Supply Chain Certificate Standard(sccs) Awareness Training
- 7) MANUFACTURER OF LEATHER & PRODUCTS OF LEATHER, LEATHER SUBSTITUTES & FUR, EXCEPT FOOTWEAR & WEARING APPAREL**
 - Digital Transformation: The Changing Nature of Work (Automotive Industry)
 - Basic Awareness and Understanding on ISO 9001:2015, ISO 14001:2015(EMS) and IATF 16949:2016
 - Authorised Gas Tester & Entry Supervisor For Confined Space
- 8) MANUFACTURER OF MACHINERY EXCEPT ELECTRICAL**
 - Core Module: CMC Environmental Management System
 - Contractor Safety Passport System - High Risk Work
 - Plastic Injection Moulding Process - Injection Moulding Trouble Shooting Process 2
- 9) MANUFACTURER OF MISCELLANEOUS PRODUCTS OF PETROLEUM & COAL**
 - Halal Internal Auditing (HIA) 3 days training
 - Course For Certified Environmental Professional in Scheduled Waste Management
 - Internal Combustion Engine Drivers Course
- 10) MANUFACTURER OF NON-METALLIC MINERAL PRODUCTS**
 - 6611 Root Cause Analysis & Contractor Safety Management
 - Basic Forklift Safe Operation And Pre Operation Inspection
 - Forklift Competent Driver
- 11) MANUFACTURER OF PAPER AND PAPER PRODUCTS**
 - Good Manufacturing Practice Awareness Training (GMP)
 - Hazard Identification, Risk Assessment & Risk Central Training
 - Chemical Hazard Management & Spillage Control
- 12) MANUFACTURER OF PLASTICS PRODUCTS**
 - Industrial Automation - KJP 10: Machine Operation
 - industrial automation - KJP 6: Industrial Robot
 - Understanding Of IATF16949 : 2016 Automotive Management System
- 13) MANUFACTURER OF PROFESSIONAL AND SCIENTIFIC & MEASURING AND CONTROLLING EQUIPMENT N.E.C. AND OF PHOTOGRAPHIC AND OPTICAL GOODS & OTHERS MANUFACTURING IND.**
 - Understanding of ISO 13485: 2016 Standard Requirements
 - 65mm Twin-Tubing Extrusion Line
 - Medical Device Usability
- 14) MANUFACTURER OF RUBBER PRODUCTS**
 - Hazard Identification, risk Assessment And Control (HIRAC) Training
 - Safe Chemical Handling & Spillage Control
 - Glove Manufacturing 101 Series 2019
- 15) MANUFACTURER OF TEXTILES & WEARING APPAREL, EXCEPT FOOTWEAR**
 - Textile Wet Processing - Pretreatment And Yellowing Of Textiles
 - Chemical Spillage Control and Personal Protective Equipment
 - Textile Knowledge Training
- 16) MANUFACTURER OF TRANSPORT EQUIPMENT**
 - Authorised Entrant Standby Person For Confined Space (AESP)
 - Masterplan Workshop Quality Ftt Repair Flow
 - 3WH RE4S-FI Engine And Body Assembly Process Training
- 17) MANUFACTURER OF WOOD & WOOD PRODUCTS AND CORK, EXCEPT FURNITURE**
 - Chemical Safety Management
 - Chemical Handling And Chemical Spill Response Training
 - Forklift Safety Training
- 18) NON-FERROUS METAL BASIS INDUSTRIES & FABRICATED METAL**
 - Machine Safety & Lock Out Tag Out (LOTO)
 - Authorised Entrant & Standby Person for Confined Space
 - Management Of Chemical Spillages And Leakages
- 19) PETROLEUM REFINERIES**
 - Authorised Gas Tester and Entry Supervisor for Confined Space (Refresher)
 - Chemicals Processes Learning Sessions (Acrylic)
 - Safe Chemical Handling and Spillage Control
- 20) PRINTING, PUBLISHING AND ALLIED INDUSTRIES**
 - Digital Marketing For Media Industry In Digital Tech Era
 - Structured Sales Training - Module 3 - Value Selling And Handling Objection
 - Kursus Foundation Negotiation
- 21) MANUFACTURER OF POTTERY, CHINA AND EARTHENWARE**
 - Seminar Forklift Handling Training
 - Seminar Pengurusan Pekerja Asing

B) SERVICES SECTOR

- 1) ADVERTISING**
 - Google Display Workshop
 - Circus Street Training Course - 1 Day E-Learning training
 - Marketing and Trade Marketing - In Action
- 2) AIR TRANSPORT**
 - Defensive Driving Training
 - Ramp Recurrent B232
 - Mechanic Initial (Technical Competency Package)
- 3) BONDED WAREHOUSE**
 - Operasi Kren - Rigging & Slings, Load Chart & Hand Signal
 - NIOSH-Material Handling
 - ViperTouch and BigFarmNet (BFN) - New Functions 2019
- 4) BUILDING AND LANDSCAPE SERVICES**
 - Latihan keselamatan pengendalian bahan kimia & Kawalan tumpahan bahan kimia
 - Lean Six Sigma Green Belt Training - Control Phase Coaching 1
 - 2019 Work at Height & Bird Training for Klang Valley PC
- 5) COMPUTER INDUSTRY**
 - PETRONAS ICT Discipline Academy: Project Management Foundation
 - Security Guideline And Standard
 - 20778A Analyzing Data With Power BI
- 6) DIRECT SELLING**
 - Team Engagement & Problem Solving
 - Direct English Business English Training
 - 5 Selling Steps
- 7) DRIVING SCHOOL**
 - Pentingnya Keberkesanan Pendidikan Pemandu Kepada Keselamatan Jalanraya
 - Kursus Pensijilan Pengajar Institut Memandu (SPIM)
- 8) EARLY CHILDHOOD EDUCATION**
 - Adni Murabbi Development Program 2019
 - Freehand Visualization Skills
 - Teachers Training (Term 3)
- 9) ENGINEERING SUPPORT & MAINTENANCE**
 - BEMS Competency Technical Training - Level 1 (Laboratory)
 - BEMS COMPETENCY TECHNICAL TRAINING - LEVEL 1 (THERAPEUTIC)
 - Authorised Entrant And Standby Person For Confined Space
- 10) EVENT MANAGEMENT SERVICES**
 - Introduction to Oil & Gas Upstream Overview
 - Sales Training - Raise The Bar
 - Better Communication & Business Writing Skills That Works
- 11) FOOD AND BEVERAGE SERVICES**
 - Food Handler Training
 - Protocol And Etiquette Excellence
 - Shift Supervisory Skills Workshop
- 12) FRANCHISE**
 - Excellent Customer Service
 - Handling Discipline And Domestic Inquiry
 - Retail Management
- 13) FREIGHT FORWARDER**
 - PERKESO - Skim Perlindungan Perkeso & Sistem Insurans Pekerjaan 2019
 - Vehicle Management Systems (VMS)
 - Pemanduan Berhemah - Pengurusan Kelesuan
- 14) GAS, STEAM & AIR-CONDITIONING SUPPLY**
 - Authorised Gas Tester and Entrant Supervisor for Confined Space Refresher (AGTESR)
 - Authorised Entrant and Stand by Person for Confined Space (Refresher)
 - Collective Bargaining & Collective Agreement
- 15) HEALTH SUPPORT SERVICES**
 - Lower Limb Biomechanics Training
 - Basic CPR Training And AED
 - Seminar On Right Reproductive Health
- 16) HOTEL INDUSTRY**
 - Food Handler Training
 - Effective Customer Service 'Service from the Heart'
 - PPHG FSMS Program Coaching & Training
- 17) HYPERMARKET/SUPERMARKET/DEPARTMENTAL STORE**
 - Branch Operation Training
 - Aeon Cashier Skill Test Training
 - Quality Customer Service
- 18) INFORMATION SERVICE**
 - Service With Energy Enthusiasm and Tact (SWEET)
 - Customer Service Program
 - Power BI In A Day
 - Data Analytics And Revolutionizing Technology Forum
- 19) LAND TRANSPORT**
 - Ulangkemas Kemahiran Membuat Pengumuman
 - Cardio Pulmonary Resuscitation (CPR) with AED Course
 - Customer Service Essentials
- 20) PORT SERVICES**
 - In House Training On Fundamental Of Accounting For Non-accountant Programme
 - Packing And Unpacking Operations
 - Latihan Dalam Pengendalian Reach Stacker
- 21) POSTAL**
 - Branch Manager Conference (BMC): AMP2020 Session
 - Fixing the Basic
 - Customer Service Excellent
 - Developing Effective Supervisory
- 22) POWER (ENERGY)**
 - Celemi Medici Simulation
 - 33kV Switching Requirements Course
 - Pengendalian Buangan Terjadual (Schedule Waste Management (Safety))
- 23) PRIVATE BROADCASTING SERVICES**
 - Documenting with Google Docs – Advanced
 - Google Display Ads Certification Workshop Documenting with Google Docs
 - Google Ads Fundamentals
- 24) PRIVATE HOSPITAL**
 - Its All About Customers
 - Infection Control Module 3
 - Kursus Tindakan Kecemasan
- 25) PRIVATE INSTITUTION OF HIGHER LEARNING**
 - The Essence of Learning and Teaching in Higher Education
 - E-learning Training Basic & E-Content Development
 - Cultivating a Research Based Culture: Identifying Research Subjects, Reviewing Literature and Confidence in Presentations
- 26) PRODUCTION OF MOTION PICTURE, VIDEO & TELEVISION PROGRAMME, SOUND RECORDING & MUSIC PUBLISHING**
 - Customer Service
 - Certified Application Security Engineer (CASE).Net
 - IFN+ Compitia Network+
- 27) RESEARCH & DEVELOPMENT**
 - Latex Compounding and Vulcanization of Latex Systems
 - Surfactant Structure, Classification, Solution Properties
 - Lookup & Clean Up Raw Data Using Excel Functions
- 28) SALE & REPAIR OF MOTOR VEHICLES**
 - Ultra Racing Vehicle Safety Bar - Service Advisor Refreshment Training
 - Parts Management Module (PMM)
 - Product Familiarization Seminar Competitors Test Drive
- 29) SECURITY FIRMS**
 - Ujian Kemahiran Menembak Cawangan Terengganu Dan Cawangan Kota Bharu 2019
 - Firearms Training
 - Kursus Kejurulatihan Seni Mempertahankan Diri (Smd) Dan Asas Pengendalian T-baton
- 30) SHIPPING**
 - Crane Operator & Maintenance
 - Basic Fire Fighting and Prevention
 - Moteurs Baudouin Products/Technical Training
- 31) TELECOMMUNICATION**
 - TM Forum Digital Transformation Asia 2018
 - TMLex_Industrial Revolution 4.0
 - TMLex_Winning Customer Centricity
- 32) TRAINING PROVIDER**
 - Facilitation
 - Motivation At Workplace
 - SWEET (Speak with Energy, Enthusiasm and Tact) Business Communication Skills)
- 33) TRAVEL AGENCY – INBOUND**
 - LHDNM – MEF Seminar 2019
 - Strategic Human resource Management for Business Leaders
- 34) TRAVEL AGENCY – OUTBOUND**
 - Enhancing your Hospitality skills for F&B and Housekeeping
 - Polishing Your Interpersonal Communication & Customer Service Skills
- 35) WASTE MANAGEMENT AND MATERIAL RECOVERY SERVICES**
 - Radiation Safety Awareness
 - Safe Handling Forklift Program
 - Technician Certification Program
- 36) WATER TREATMENT AND SUPPLY**
 - Kursus Pengoperasian Loji
 - Improving Water Quality Via Depth Filtration
 - Kursus Pengendalian Pertolongan Cemas Dan Resusitasi Kardio-Pulmonari

C) MINING & QUARRYING SECTOR

- 1) MINERAL & STONE QUARRY**
 - Safety Committee
 - Awareness Hazard Identification Risk Assessment & Risk Control
 - Fundamental Industrial Mechanical Maintenance, Servicing & Installation
- 2) PETROLEUM & GAS EXTRACTION**
 - Recognizing Everyday Unconscious Bias Training
 - SMEP Logistic & Infrastructure Safety Partners HSSE Workshop 2019
 - Authorized Gas Tester