

HRDF QUICK BITE REPORT – OCTOBER 2019

HRDF TRAINING SCENARIO FOR SEPTEMBER 2019

Overall as at
September
2019

28,651
Registered
Employers

Jan-Sept
2018

2,550
Newly
Registered**
Employers

Jan-Sept
2019

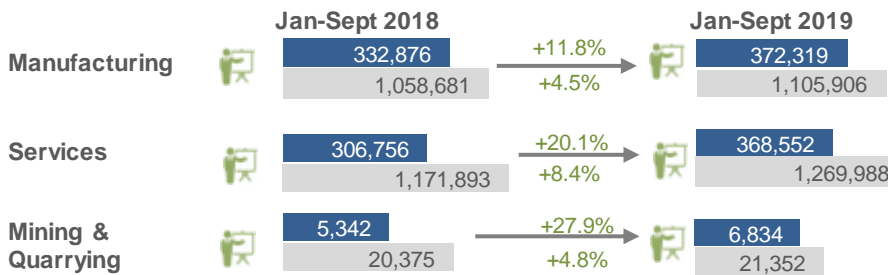
2,899
Newly
Registered**
Employers

13.7%

Growth of HRDF Registered Employers

With 28,651 registered employers, the total number of employees covered under HRDF as at September 2019 is almost 2.4 million. Compared to the year 2018, the growth of HRDF registered employers has increased by 13.7% from 2,550 employers in January till September 2018 to 2,899 employers for the same period in 2019. Nonetheless, this trend slightly decreased by 4.5% compared to previous month.

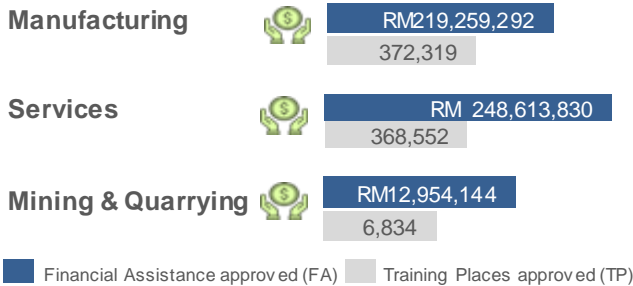
Employees Trained increased by 4% to 31.7% as in September 2019
(2018)E: 2,250,949 | TP: 644,974 (2019)E: 2,397,246 | TP: 747,705



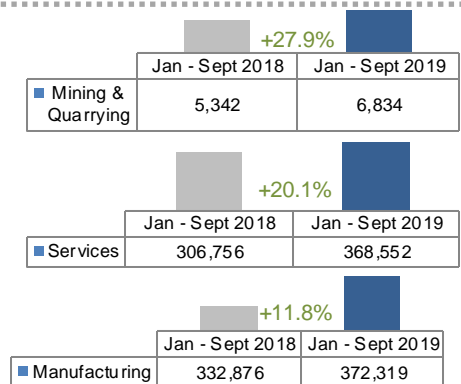
Compared to the previous month, the number of trained employees by each subsectors has increased by 1% to 6% respectively to 33.7% for Manufacturing sector, 29.0% for Services Sector and 32.0% for Mining and Quarrying sector. Nonetheless, overall, the number of trained employees still remain low, which is below 50%.

■ Training places approved (TP) ■ No. of registered employees (E)

Trainings by Main Sectors in Jan - Sept 2019
FA: RM480,827,267 | TP: 747,705



Mining and Quarrying sector has the highest growth in terms of training places



Four (4) most active* sub-sectors in Sept 2019

1. Private Institution of Higher Learning
2. Telecommunication
3. Petroleum Refineries
4. Postal

*Active/least active is defined by total number of training places / no. of employees

Four (4) least active* sub-sectors in Sept 2019

1. Driving School
2. Manufacturer of Pottery, China And Earthenware
3. Travel Agency - Inbound
4. Veterinary Services

Top sub-sectors with higher average course fee* (per pax/day)

1. Sewerage (RM1,300)
2. Tobacco Manufacturer (RM927)
3. Veterinary Services (RM900)
4. Waste Management & Material Recovery Services (RM872)
5. Hypermarket / Supermarket /Departmental Store (RM851)

*The training cost was calculated based on cost fees per pax and per day for Public type of training which does not take into account the complexity of the programme.

Average Financial Assistance (FA) / training places (TP)*(RM)

	Public	In-House
Manufacturing	1,955	536
Services	1,796	548
Mining & Quarrying	2,835	1,047

*The training cost was calculated for related schemes based on financial assistance/training places and not the duration or complexity of the programme.

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TOP LISTING RELEVANT JOB-BASED TRAINING PROGRAMMES FOR SEPTEMBER 2019 BY SUB-SECTORS

A) MANUFACTURING SECTOR

- 1) FOOD MANUFACTURING & BEVERAGE INDUSTRIES**
 - Food Handler Training
 - HACCP Awareness Refresher Training-GMP
 - Safe Handling of Chemicals
- 2) IRON AND STEEL BASIC INDUSTRIES**
 - Emergency Response Teams
 - Forklift Safety Handling Technique And Operation
 - Statistical Process Control
- 3) MANUFACTURER OF FURNITURE AND FIXTURES EXCEPT PRIMARILY OF METAL**
 - Leadership Development Programme
 - Malaysia Sales and Service Tax Act 2018
 - Forklift Safety
- 4) MANUFACTURER OF ELECTRICAL MACHINERY, APPARATUS, APPLIANCES AND SUPPLIES**
 - Training and Certification Programme IPC
 - Basic Entrepreneurship Course
 - Lean Overview Training
- 5) MANUFACTURER OF GLASS AND GLASS PRODUCTS**
 - ISO 14001:2015: Awareness, Documentation & Implementation
 - Advanced Product Quality Planning (APQP)
 - Statistical Process Control
- 6) MANUFACTURER OF INDUSTRIAL CHEMICALS & OTHER CHEMICAL PRODUCTS**
 - High Performance Team
 - ISO 45001:2018 Internal Auditor
 - Cooling Water Training for Utility & Urea Operation
- 7) MANUFACTURER OF LEATHER & LEATHER PRODUCTS , LEATHER SUBSTITUTES & FUR, EXCEPT FOOTWEAR & WEARING APPAREL**
 - Environmental Management System (EMS)
 - Industry Revolution 4.0
 - Effective Production Planning, scheduling & Control
- 8) MANUFACTURER OF MACHINERY EXCEPT ELECTRICAL**
 - Geometric Dimensioning & Tolerancing (GD&T)
 - Safe Handling of Forklift Truck Training
- 9) MANUFACTURER OF MISCELLANEOUS PRODUCTS OF PETROLEUM & COAL**
 - Data Management with Pivot Tables
 - FMM Certificate in Boiler man
 - Autocad 3D Modeling Training
- 10) MANUFACTURER OF NON-METALLIC MINERAL PRODUCTS**
 - Hydraulic System Training
 - Human resource Training
 - Electrical Safety
- 11) MANUFACTURER OF PAPER AND PAPER PRODUCTS**
 - Understanding Pump and Compressors
 - Chemical Handling Management
 - Competency Training for Forklift Operator
- 12) MANUFACTURER OF PLASTICS PRODUCTS**
 - Industrial Automation - KJP 4: Electrical & Electronic System
 - Industrial Automation –KJP5: Pneumatics and Hydraulics System
 - Module MMC 007 PLC System 2
- 13) MANUFACTURER OF PROFESSIONAL AND SCIENTIFIC & MEASURING AND CONTROLLING EQUIPMENT N.E.C. AND OF PHOTOGRAPHIC AND OPTICAL GOODS & OTHERS MANUFACTURING IND.**
 - Process Automation via Programming
 - Gage Repeatability & Reproducibility (GR&R)
 - Hypothesis Test Programme
- 14) MANUFACTURER OF RUBBER PRODUCTS**
 - Introduction of Basic Outfok (IT Application)
 - Intermediate Excel
 - Time Management Training
- 15) MANUFACTURER OF TEXTILES & WEARING APPAREL, EXCEPT FOOTWEAR**
 - New Product Launch Training
 - Grooming X-Class
 - One Great "KNIT TEXTILES" Team
- 16) MANUFACTURER OF TRANSPORT EQUIPMENT**
 - New Product Development System
 - Business Continuity Management (BCM) Training
 - Authorised Entrant Standby Person For Confined Space (AESP)
- 17) MANUFACTURER OF WOOD & WOOD PRODUCTS AND CORK, EXCEPT FURNITURE**
 - Environmental Aspect & Impact Register
 - Good manufacturing practice for moulded timber & painting processes and quality management system
 - Hearing Conversation Programme (NOISE)
- 18) NON-FERROUS METAL BASE INDUSTRIES & FABRICATED METAL**
 - Statistical Process Control
 - Chemical Spill and Flood Control Drills Training
 - Safe Handling of Forklift Awareness Training
- 19) PETROLEUM REFINERIES**
 - Authorised Entrant & Standby Person for Confined Space
 - Pump Operation Level 2 Training
 - Fire Team Development
- 20) PRINTING, PUBLISHING AND ALLIED INDUSTRIES**
 - Internal Digital Training
 - Advance Product Quality Training
 - Data Journalism Workshop
- 21) MANUFACTURER OF POTTERY, CHINA AND EARTHENWARE**
 - Advanced Charting & Essential Dash boarding Reporting
 - Industrial Accident Prevention Programme Safe Operation of Forklift at Workplace
 - Ergonomic Risk Assessment Training
- 22) MANUFACTURER OF FOOTWEAR**
 - Employee Module
 - Mobile App Module
 - Latihan Pergukutan Pasukan Keselamatan Kebakaran

B) SERVICES SECTOR

- 1) ADVERTISING**
 - WYETH Merchandiser Nationwide Training
 - Google Analytics Fundamentals
 - Google sheet intermediate
- 2) AIR TRANSPORT**
 - RAMP RECURRENT B224A
 - MALAYSIA AIRLINES INITIAL CABIN CREW TRAINING
 - Basic Aviation Security Training
- 3) BONDED WAREHOUSE**
 - Rigging & Slinging
 - Lifting Supervisor
 - Effective Inventory Planning & Material Management
- 4) BUILDING AND LANDSCAPE SERVICES**
 - CCBA Module 2: We are the Brand
 - Strata Management Seminar 2019
 - Latihan Harta Mobile Application Greentag Pro
- 5) COMPUTER INDUSTRY**
 - EduSpace Premium
 - Leveraging Digital Footprint
 - Training Needs Analysis
- 6) DIRECT SELLING**
 - Brand Confidence Skills
 - Influential Leadership
 - Emotional Intelligence
- 7) DRIVING SCHOOL**
 - Kursus Pensijilan Pengajar Merandu Berkelayakan (QT) Kelas D - Tanpa Pengiraan Dan Makan/Minum
 - Kursus Pensijilan Pengajar Institut Merandu (SPIM)
 - Customer Service
- 8) EARLY CHILDHOOD EDUCATION**
 - First Aid Course with Examination For Child Care
 - Syllabus & Lesson Plan Training
 - Parenting Talk
- 9) ENGINEERING SUPPORT & MAINTENANCE**
 - Compulsory Competency Module (CCM) Training – Anatomy
 - CIDB Green Card Training
 - Oil and Gas Safety Passport
- 10) EVENT MANAGEMENT SERVICES**
 - Exhibition and Compliance
 - Hygiene Inspection Training Workshop
 - Congress Certification Programme (CCP)
- 11) FOOD AND BEVERAGE SERVICES**
 - Food Handler Training
 - Shift Supervisory Skills Workshop
 - Customer Experience Management Course
- 12) FRANCHISE**
 - Excellent Customer Service
 - Food Handler Training
 - Effective Business Writing
- 13) FREIGHT FORWARDER**
 - Safe Handling of Material Handling Equipment (MHE)
 - Forklift Operators and Safety Training
 - Chemical Handling Awareness
- 14) GAS, STEAM & AIR-CONDITIONING SUPPLY**
 - ISO 45001:2018 OSH Management System Internal Auditor Training
 - Certificate Course in Gas Distribution for Gas Fitter II Series
 - Authorised Gas Tester and Entrant Supervisor for Confined Space Refresher
- 15) HEALTH SUPPORT SERVICES**
 - Phlebotomy Workshop
 - Customer Services
 - In-House BLS for Healthcare Providers Course
- 16) HOTEL INDUSTRY**
 - Amazing Guest Experience
 - Certificate in Food Handling
 - Hospitality English
- 17) HYPERMARKETS/SUPERMARKET/DEPARTMENTAL STORE**
 - Cashier Operation & Customer Services
 - Merchandising & Housekeeping
 - Intensive Hygiene Training
- 18) INFORMATION SERVICE**
 - Coloured Brain Communication
 - Outward Mind set Training
 - Alteryx Designer
- 19) LAND TRANSPORT**
 - Refresher- Bus Captain programme
 - Kendali Kaedah Kemalangan dan Kejadian: Jenis
 - Chemical Safety Management & Spillage Handling Training
- 20) PORT SERVICES**
 - Terminal Tractor Module Training
 - Water Wrench
 - Ergonomic and Manual Handling
- 21) POSTAL**
 - Excellent Customer Service
 - Kursus Asas Kurier Poslaju - Siri 09
 - Kursus "HMS: Root Cause Analysis (IOC)"
- 22) POWER (ENERGY)**
 - Electrical Engineering for Non Electrical Engineers
 - Authorised Entrant and Standby Person for Confined Space
 - Celemi Medici Game Business Simulation Training (1st
- 23) PRIVATE BROADCASTING SERVICES**
 - ABU DIGITAL BROADCASTING SYMPOSIUM 2019
 - Documenting with Google Docs
 - Adobe Photoshop Training Part 1 & 2
- 24) PRIVATE HOSPITAL**
 - Basic Life Support
 - Service Quality Management
 - Patient Safety Goals
- 25) PRIVATE INSTITUTION OF HIGHER LEARNING**
 - Bullying Prevention
 - Certificate in Teaching Skills: Ethics & Professionalism
 - Managing Records with Effective Filing System
- 26) PRODUCTION OF MOTION PICTURE, VIDEO & TELEVISION PROGRAMME, SOUND RECORDING & MUSIC PUBLISHING**
 - Customer Service
 - Gamification and Intellectual Property
 - Superhero Induction Training
- 27) RESEARCH & DEVELOPMENT**
 - Optical Encoder Design & Technology
 - Big Data Foundation
 - Production Planning and Control
- 28) SALE & REPAIR OF MOTOR VEHICLES**
 - X-Trail Facelift Product Training
 - Nissan Customer Experience Program - MOVE toward 2022
 - Conducting Successful Improvement Projects Using DMAIC Approach
- 29) SECURITY FIRMS**
 - Certified Security Guards
 - Latihan Menembak Tahunan 2019
 - ATM Assessment Training Centre
- 30) SHIPPING**
 - Block chain in Logistics & Transportation
 - Dealing With Difficult Customers
 - E-commerce Process
- 31) TELECOMMUNICATION**
 - UYS Course 100: Achieving Superior Service
 - Cyber security Awareness
 - Industry Revolution 4.0
- 32) TRAINING PROVIDER**
 - Customised Hospitality and Client Centric Training
 - Coaching For Improved Work Performance
 - Analysing Data with Power BI
- 33) TRAVEL AGENCY – INBOUND**
 - Business Plan Programme
 - English Communication & Business Writing
 - Share Registration Practical Issue
- 34) TRAVEL AGENCY – OUTBOUND**
 - Internal Branding
 - Effective English Language Skills
 - Training on Tour Packages
- 35) VETERINARY SERVICES**
 - Haematology and Otolology Online
 - Speed Reading and Mind Power Workshop
- 36) WASTE MANAGEMENT AND MATERIAL RECOVERY SERVICES**
 - Effective Root cause Analysis
 - Chemical Handling Safety
 - Effective Safety & Health Committee Training
- 37) WATER TREATMENT AND SUPPLY**
 - Latihan HMA & RMA bagi Spat Meter Reading System
 - Pressure Reduction, Surge Dissipation And Level Management For Building Application & Water/Wastewater Utility Using Automatic Control Valve (ACV) Pilot Operated Valves
 - Bengkel Penyediaan Dokumen Water Safety Plan (WSP) Daerah Maran, Bening dan Lipis
- 38) SEWERAGE**
 - Driver Familiarization Training & Safety & Eco-cien Driver
 - Document Controller training

C) MINING & QUARRYING SECTOR

- 1) MINERAL & STONE QUARRY**
 - Safe Chemical Handling and Waste Management
 - Banks man and Slinger
 - Schedule Waste Management
- 2) PETROLEUM & GAS EXTRACTION**
 - Damage Control Team Refresher (DCT-R) & Rescue at Height
 - ExxonMobil Fundamentals of Safety (EMFOS)
 - LQ Maintenance and RBWS Guideline (MRG)